

BCS Accredited 3 Day Course

Course Topics

URM's SAHAM Course is closely aligned to the learning objectives of BCS Foundation Certificate in Software and Hardware Asset Management (SAHAM) syllabus:

Introduction to software and hardware asset management

- The need for SAM and HAM
- Key principles of SAM and HAM
- Primary SAM and HAM terminology and acronyms

Importance of managing IT assets

- Risks to the organisation of not managing IT assets
- Quantifying the financial and productivity benefits of effective asset management
- Process of creating a risk register and developing risk

Managing asset inventory

- The need for an accurate inventory
- Managing inventory exceptions
- Identifying unknown assets
- Developing a strategy for other inventory considerations

Asset usage

- Identifying where and how assets are used

Introduction to software licensing

- Major license definitions by type and by vendor
- Legal grounding of software license agreements
- License programs and key differences
- Different licensing agreements and contracts
- Typical agreements, contracts and end user license agreements
- assessments around SAM and HAM

Understanding entitlement

- Identifying all sources of entitlement
- Process of creating an entitlement baseline
- Accurately interpreting current entitlement levels

Challenges of implementing SAM and HAM

- Key issues faced when implementing SAM and HAM
- Strategies to address and overcome challenges

Asset Reconciliation (20%)

- Linking assets back to source of entitlement
- Key dates in asset lifecycle
- Developing initial compliance baselines
- Maintaining compliance reporting over time

Overview

This unique accredited BCS course provides you with the ideal opportunity to acquire the necessary knowledge and competence in the rapidly growing and increasingly important area of IT asset management. Whilst covering elements of hardware asset management (HAM), the main focus of the course is software asset management (SAM). You will gain a comprehensive overview of the latest SAM developments, techniques, processes, challenges and regulatory requirements as well as licensing.

As well as providing invaluable insights into the various aspects of SAHAM, the course will prepare you to sit and pass the 1 hour examination on the final afternoon. The examination is set and facilitated by the BCS.

Who should attend?

The training course will benefit anyone who is looking to gain a comprehensive understanding of all key aspects of software asset management as well as those with legal or management responsibility for the management and control of IT assets, including software licensing and compliance. If you work or are looking to work in a regulated industry such as financial services, telecoms, energy and utilities, you will find this course of particular relevance and value.

Course style

The Software and Hardware Asset Management course is a mixture of traditional classroom training, syndicate exercises, mock exams and group discussions. There is a small amount of evening work involved in revising the comprehensive courseware notes.

Why URM?

URM's presenters are some of the UK's leading and most experienced practitioners in the world of SAM, IT asset management and compliance auditing. They bring to the classroom both a host of relevant real world anecdotal experience and well-honed skills in training and the sharing of knowledge.

Further Information

For all enquiries, including costs/ venues/ dates and to register please call 0118 206 5410 or email:

info@urmconsulting.com

or visit www.urmconsulting.com

